

## FULFILLMENT POLICY

- 1. Purpose and Scope:** This fulfillment policy outlines the principles and procedures governing the fulfillment of RUN & SHOOT BASKETBALL to ensure a positive and enriching experience for all participants. It encompasses the registration process, program expectations, and the overall commitment to fostering a safe and enjoyable environment for young athletes.
- 2. Registration Process:** All participants must complete the registration process before joining RUN & SHOOT BASKETBALL. Registration forms must be filled out accurately, including emergency contact information and any relevant medical details. Registration fees, if applicable, must be paid in full to secure a spot in the program. Late registrations will be subject to availability and may incur additional fees.
- 3. Program Expectations:** Participants are expected to attend all scheduled practices, games, and events unless there is a valid reason for absence (illness, family emergency, etc.). Participants and their parents/guardians must adhere to the program's code of conduct, promoting good sportsmanship, respect, and teamwork. Coaches and volunteers are committed to providing a safe and positive learning environment for all participants. Any concerns or issues should be communicated promptly to program organizers for resolution.
- 4. Uniforms and Equipment:** Participants will be provided with appropriate uniforms and equipment for the duration of the program. Uniforms and equipment are the responsibility of the participant and must be returned at the end of the season. Lost or damaged items may incur replacement fees.
- 5. Safety and Well-being:** The safety and well-being of participants are of utmost importance. All coaches and volunteers are required to undergo background checks and complete relevant safety training. First aid supplies will be available at all practices, games, and events.
- 6. Communication:** Regular communication will be maintained with participants and their parents/guardians through emails, newsletters, and other channels. Important updates, schedule changes, and announcements will be communicated in a timely manner.
- 7. Refund Policy:** Requests for refunds must be submitted in writing and will be considered based on the program's refund policy. Refunds may be granted in cases of injury or other valid reasons, as determined by program organizers.
- 8. Code of Conduct:** Participants and their parents/guardians are expected to adhere to the program's code of conduct, promoting a positive and inclusive atmosphere. Any violations of the code of conduct may result in disciplinary action, including suspension or expulsion from the program.
- 9. Amendments to the Fulfillment Policy:** This policy may be amended as necessary, and participants will be informed of any changes in a timely manner. By participating in our youth basketball program, all stakeholders acknowledge and agree to abide by the terms outlined in this Fulfillment Policy.

## **PRIVACY POLICY**

RUN & SHOOT BASKETBALL only collects personal information when you request our services and only uses the information collected to provide those services for you. If you choose to make a purchase, you will be asked to provide contact information (such as your name and billing address) and financial information (such as your credit card number and expiration date). This information is used for billing purposes and to process your order. RUN & SHOOT BASKETBALL handles all data with the utmost confidentiality.

## **THIRD PARTIES**

Any personal information provided will not be traded, rented, sold or otherwise shared with anyone outside of RUN & SHOOT BASKETBALL, or used for reasons beyond those contemplated in this statement. From time to time, we may engage third parties to process your information on our behalf; however, none of RUN & SHOOT BASKETBALL affiliates (such as our credit card company) have permission to retain, share, store or use personal information for any reason other than providing the requested service.

## **SECURITY**

To prevent unauthorized access, disclosure and improper use of your information, we have established appropriate physical, electronic, and managerial safeguards to protect the information we collect in accordance with our privacy policy.

Your payment and personal information are always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet." (etc.)

Furthermore, your credit card number, expiration date and CSV code is never stored in our systems.

Our systems are routinely scanned by a third-party provider for security vulnerabilities in compliance with the policies of VISA / MASTERCARD.

## **TERMS AND CONDITIONS – RUN & SHOOT BASKETBALL**

### **AGREEMENT BETWEEN USER AND RUN & SHOOT BASKETBALL**

The network of RUN & SHOOT BASKETBALL operated by RUN & SHOOT BASKETBALL or its affiliates or subsidiaries, is comprised of various Web sites and Web pages. The RUN & SHOOT BASKETBALL websites are offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of the RUN & SHOOT BASKETBALL Web Site constitutes your agreement to all such terms, conditions, and notices. Your use of a particular RUN & SHOOT BASKETBALL website included within the RUN & SHOOT BASKETBALL Web Sites network may also be subject to additional terms outlined elsewhere on that website (the "Additional Terms"). Additionally, the RUN & SHOOT BASKETBALL Web Site may themselves contain additional terms that govern particular features or offers (for example, sweepstakes or chat areas). In the event that any of the terms, conditions, and notices contained herein conflict with the Additional Terms or other terms and guidelines contained within any particular RUN & SHOOT BASKETBALL website, then these terms shall control.

**PLEASE READ THE FOLLOWING TERMS OF USE AND DISCLAIMERS CAREFULLY BEFORE USING THIS WEB SITE (this "Site").**

By accessing or using this Site, you agree to these terms of use, conditions and all applicable laws. If you do not agree to these terms, you may not use this Site.

**MODIFICATION OF THESE TERMS OF USE**

RUN & SHOOT BASKETBALL reserves the right to change the terms, conditions, and notices under which the RUN & SHOOT BASKETBALL Web Sites are offered, including but not limited to the charges associated with the use of the RUN & SHOOT BASKETBALL Web Sites. You are responsible for regularly reviewing these terms and conditions.

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**CONTACT US WITH QUESTIONS**

Call us at 503.910.8631 and leave a message if you have any questions or e-mail [rsadmin@runshootbasketball.com](mailto:rsadmin@runshootbasketball.com)

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